

ART LOVERS GUIDE

REALIZING THE POTENTIAL
OF EMERGING ASIAN ARTISTS

Artyii
www.artyii.com

What does Artyii sell and how do I buy?

You can find quality original Asian art at Artyii. Artists enter our community on an invite-only basis so you can be sure that they are credible with verified identities. Moreover, you can choose to frame your art through a reputable framing company based in Singapore.

Payment is safe for you as Artyii uses an established payment system. As for shipping, DHL will take care of it too. Browse through our gallery, select a piece and frame it the way you like!

Why is Asian Art on Artyii affordable?

Less overheads and direct sourcing from artists is our answer. Most artists on Artyii are art students, or artists at the beginning of their career. Prices are naturally friendlier.

Will I be billed on taxes and duties?

You may be required to pay duties and taxes to claim your package, depending on your local customs office. Artyii has no control over this, and has no way of determining what your duties and taxes may amount to. We encourage you to contact your local postal service or customs bureau for more specific information.

How will the art be packaged?

Every art will be covered with protective wrap and packaged in a customized durable cardboard box.

How do I know if the art is authentic?

Artyii's checking process is not 100% foolproof.

Here the tiers we use:

- Artists' membership is strictly on an invite-only basis. All artists are either recommended by their institutions or friends or picked by us.
- Online community efforts to help flag replicas. Artists and their inviters who fail to abide by copyright laws will be banned indefinitely.
- Artists will comply with a certificate of authenticity.
Note: Though this is an industry practice, it is not absolutely fool-proof.
- Every art uploaded will be screened by Artyii on a best efforts basis.

Artyii is committed to supporting only original art.

If it is discovered that the art purchased is a replica, Artyii will honour our full-refund policy with absolutely no questions asked!

This is a lifetime guarantee. That's how serious we are.

Return Policy

All requests for refunds should be made within three days of receiving the product.

A full refund policy is valid only in conditions of:

- Damaged product while in-transit
- Incorrect product delivered
- Product specifications were misrepresented

Contact us at support@artyii.com and we will return your email within one Singapore working day or sooner.

Kindly leave your name, contact number, art title and the name of the artist you bought from, in your email.

Once the return is verified and confirmed, we will provide you with instructions to ship the product back to us in its original packaging.

Upon receipt of the returned product, Artyii will process the refunds into your account.

For causes of refunds not due to conditions above, (i.e. changed your mind about the product) Artyii will deduct delivery charges from refund values. Refunds would be in the form of gift certificates.

How long will the delivery take?

Our designated courier is DHL. Delivery time depends on your country of residence. (refer to next page for the estimation)

Can I track my purchase?

Definitely! As soon as Artyii has delivered the art piece, we will send you a tracking ID for your package.

Simply visit <http://www.dhl.com/en/express/tracking.html> to track your shipment.

Shipping cost

Here's the price range for shipping art with frames. If however, you like to schedule a different courier service, give us a call, we'd be happy to oblige.

Zone	Lower Bound (USD)	Upper Bound (USD)
A	66.21	87.71
B	79.06	99.26
C	140.63	177.00
D	222.36	277.86
E	159.01	211.69
F	188.46	224.86
G	330.87	373.91
H	367.63	428.52
I	444.37	486.34

To know which zone your country is in, refer to next page.

DHL zones and transit time

Country	Zone	Express Worldwide	Country	Zone	Express Worldwide	Country	Zone	Express Worldwide	Country	Zone	Express Worldwide
Afghanistan	H	3	Dominican Republic	I	2	Liberia	I	3	Samoa	D	4
Albania	H	2	East Timor	D	3	Libya	H	4	Sao Tome and Principe	I	4
Algeria	I	2	Ecuador	I	3	Liechtenstein	G	-	Saudi Arabia	H	2
American Samoa	I	5	Egypt	H	2	Lithuania	G	2	Senegal	I	3
Andorra	G	3	El Salvador	I	3	Luxembourg	F	2	Serbia, Republic of	H	2
Angola	I	4	Eritrea	I	4	Macau	B	1	Seychelles	I	4
Anguilla	I	4	Estonia	G	2	Macedonia, Republic of	H	2	Sierra Leone	I	3
Antigua	I	4	Ethiopia	I	2	Madagascar	I	3	Slovakia	G	2
Argentina	I	3	Falkland Islands	G	3	Malawi	I	4	Slovenia	G	2
Armenia	H	3	Faroe Islands	G	3	Malaysia	A	1	Solomon Islands	D	4
Aruba	I	3	Fiji	D	3	Maldives	D	2	Somalia	I	5
Australia	C	1	Finland	G	2	Mali	I	3	Somiland, Rep of (North Somalia)	I	4
Austria	G	2	France	F	1	Malta	G	3	South Africa	G	1
Azerbaijan	H	3	French Guyana	I	2	Marshall Islands	I	4	Spain	G	2
Bahamas	I	2	Gabon	I	3	Martinique	I	2	Sri Lanka	D	1
Bahrain	H	2	Gambia	I	4	Mauritania	I	4	St. Barthelemy	I	4
Bangladesh	D	2	Georgia	H	3	Mauritius	I	2	St. Eustatius	I	4
Barbados	I	2	Germany	F	1	Mayotte	I	4	St. Kitts	I	4
Belarus	H	3	Ghana	I	3	Mexico	E	2	St. Lucia	I	4
Belgium	F	2	Gibraltar	G	3	Micronesia, Federated States of	I	-	St. Maarten	I	4
Belize	I	4	Greece	G	2	Moldova, Republic Of	H	3	St. Vincent	I	4
Benin	I	3	Greenland	G	3	Monaco	F	-	Sudan	I	2
Bermuda	I	2	Grenada	I	4	Mongolia	D	2	Suriname	I	3
Bhutan	D	2	Guadeloupe	I	2	Montenegro, Republic of	H	3	Swaziland	I	2
Bolivia	I	4	Guam	I	2	Montserrat	I	3	Sweden	G	2
Bonaire	I	3	Guatemala	I	3	Morocco	I	2	Switzerland	G	2
Bosnia and Herzegovina	H	2	Guernsey	G	2	Mozambique	I	2	Syria	H	3
Botswana	I	2	Guinea Republic	I	3	Myanmar	D	1	Tahiti	D	4
Brazil	I	3	Guinea-Bissau	I	5	Namibia	I	2	Taiwan	B	1
Brunei	B	2	Guinea-Equatorial	I	4	Nauru, Republic Of	D	5	Tajikistan	H	4
Bulgaria	G	2	Guyana (British)	I	4	Nepal	D	2	Tanzania	I	2
Burkina Faso	I	4	Haiti	I	2	Netherlands Antilles	I	-	Thailand	B	1
Burundi	I	3	Honduras	I	3	Netherlands, The	F	1	Togo	I	3
Cambodia	D	1	Hong Kong	B	1	Nevis	I	4	Tonga	D	4
Cameroon	I	3	Hungary	G	2	New Caledonia	D	4	Trinidad and Tobago	I	3
Canada	E	2	Iceland	G	2	New Zealand	C	2	Tunisia	I	3
Canary Islands, The	G	3	India	C	1	Nicaragua	I	3	Turkey	H	2
Cape Verde	I	4	Indonesia	B	1	Niger	I	4	Turkmenistan	H	3
Cayman Islands	I	2	Iran (Islamic Republic of)	H	2	Nigeria	I	3	Turks and Caicos Islands	I	3
Central African Republic	I	5	Iraq	I	4	Niue	D	5	Tuvalu	D	4
Chad	I	5	Ireland, Republic Of	G	2	Norway	G	2	Uganda	I	2
Chile	I	3	Israel	H	2	Oman	H	2	Ukraine	H	2
China, People's Republic	C	1	Italy	F	2	Pakistan	D	2	United Arab Emirates	H	1
Colombia	I	3	Jamaica	I	2	Palau	I	-	United Kingdom	F	1
Comoros	I	5	Japan	C	1	Panama	I	3	United States Of America	E	1
Congo	I	3	Jersey	G	2	Papua New Guinea	D	3	Uruguay	I	3
Congo, The Democratic Republic of	I	3	Jordan	H	2	Paraguay	I	4	Uzbekistan	H	4
Cook Islands	D	4	Kazakhstan	H	3	Peru	I	3	Vanuatu	D	4
Costa Rica	I	3	Kenya	I	2	Philippines, The	B	1	Venezuela	I	3
Cote d'Ivoire	I	3	Kiribati	D	4	Poland	G	2	Vietnam	C	1
Croatia	G	2	Korea, Republic Of	C	1	Portugal	G	2	Virgin Islands (British)	I	3
Cuba	I	4	Korea, The D.P.R. of	D	4	Puerto Rico	I	3	Virgin Islands (US)	I	2
Curacao	I	2	Kuwait	H	2	Qatar	H	2	Yemen, Republic of	H	3
Cyprus	G	3	Kyrgyzstan	H	3	Reunion, Island Of	I	3	Zambia	I	2
Czech Republic, The	G	2	Lao People's Democratic Republic	D	2	Romania	G	2	Zimbabwe	I	2
Denmark	G	2	Latvia	G	2	Russian Federation, The	I	2			
Djibouti	I	4	Lebanon	H	2	Rwanda	I	3			
Dominica	I	4	Lesotho	I	2	Saipan	I	2			

* Transit times are quoted for non-dutiable shipments only. Transit times may be extended for dutiable shipments as a result of customs clearances. Transit time may also vary based on the destination post code. Please check out the latest transit times on www.dhl.com.

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